



DDPC Oversight Process of the Office of Guardianship Complaint and Grievance Procedures

The Developmental Disabilities Planning Council (DDPC) Executive Staff will oversee the Office of Guardianship Complaint and Grievance Procedures (OOGCGP) to provide guidance and support. Example: Third party complaint has more variables to consider.

The DDPC Oversight Process includes:

- At every key deadline of the OOGCGP, the OOG staff will inform the DDPC Executive Staff (Deputy Director and/or Executive Director) to ensure that deadlines are met.
- DDPC Executive Staff (Deputy Director and/or Executive Director) may be available to provide technical assistance, as requested by OOG Manager.
- For meetings set up with the protected person, guardian and valid interested parties, the DDPC Executive Staff (Deputy Director and/or Executive Director) may be involved.
- All final actions are reviewed and approved by the DDPC Executive Staff (Deputy Director and/or Executive Director) prior to the decision being communicated to all parties involved.